

# Breakthrough AWARDS

## Weston County Health Services

Patient Experience (HCAHPS)



**WESTON COUNTY  
HEALTH SERVICES**

### Improvement

		Q2 2019	Q2 2018
Bronze	Communication about Medicines	60%	( 55% )
Silver	Communication with Nurses	83%	( 73% )
Silver	Pain Management	59%	( 45% )
Silver	Transition of Care	48%	( 35% )
Gold	Hospital Environment - Clean	94%	( 73% )

### Achievement

		2019	National Top Box
Emerald	Communication with Nurses	83%	( 81% )
Emerald	Hospital Environment - Quiet	63%	( 62% )
Diamond	Hospital Environment - Clean	94%	( 75% )



**HCSEC**  
HealthCare Service  
Excellence Conference